

FY26 Cisco Supporting DISA

Cisco Support for DISA – Customer Experience



Account Team



Bob Corbitt
Client Services Executive

Customer Experience



Arlene Gately
Director, Customer
Experience



Charles Hood
Customer Experience
Manager



Hugo Zanzi
High Touch Operations
Manager



Dale Dressler
Project Manager



Chris Garret
Client Operations Delivery
Analyst



DISA

Cisco SW EA

Global Enterprise Modernization Software & Support (GEMSS) | Advanced Services (AS) Details



Dedicated AS Engineering Assignments

NCE Support		DISA/WHCA Assignment	Primary POC
NCE 1 -Service Provider	Steven Kleckner Primary Location: DISA HQ Fort Meade, MD	DISA HQ IE54	John Han
NCE 2 -Service Provider	Josh Grant Primary Location: DISA HQ Fort Meade, MD	DISA HQ IE54	John Han
NCE 3 -Transport/Optical	Felipe Andrade Primary Location: DISA HQ Fort Meade, MD	DISA HQ IE54 DISA Global Optical Transport DG42	John Han John Trevino
NCE 4 -Transport/Optical	Phil Falconer Primary Location: DISA HQ Fort Meade, MD	DISA HQ IE54 DISA Global Optical Transport DG42	John Han John Trevino
NCE 5 -NSO/Automation	Austin Holmes (Developer) Primary Location: DISA HQ Fort Meade, MD	DISA HQ IE54	John Han Javish De Leon
NCE 6 -Route/Switch	James Terry Primary Location: Warrenton, VA	DISA DCIN-TS Warrenton, VA	Mike Torch
NCE 7 -C2C/Cyber	Edward Sullins Primary Location: DISA HQ Fort Meade, MD	DISA HQ C2C Program Office ID31	Mbanefo Okereke
NCE 8 -Unified Communications	Colt Kelly Primary Location: DISA Global Scott AFB, IL	DISA Global DG413	Bill Million
NCE 9 -Unified Communications	Curt Oller Primary Location: DISA Global Scott AFB, IL	DISA Global DG413	Bill Million
NCE 10 -Service Provider	Tyler Helwig Primary Location: DISA Global Scott AFB, IL	DISA Global DG41	Paul West
NCE 11 -Route/Switch	Quang Phan Primary Location: WHCA JBAB, Washington, DC	WHCA JBAB	Jeff Eskew