

## **Department of the Air Force (DAF) Global Enterprise Modernization Software and Support (GEMSS) Training Guide**

The DAF GEMSS program provides Cisco Learning Credits and Cisco Modeling Labs beginning on 24 April 2026. These entitlements provide a means for military and civilians to mature their Cisco acumen through access to Cisco University, Cisco exam tokens, Instructor Led Classes (online and in-person), and access to Cisco Live events. Additionally, the Cisco Modeling Labs provides a means for Units to simulate their network, test configurations, and predictively plan future expansions without having to disrupt the live network.

- All DAF personnel may request access to Cisco University (Cisco CBTs), request to attend Cisco Live, request to take a Cisco Exam (e.g. CCNA, CCNP), or request an Instructor Led Class (online or in-person)
- Training request forms are available on the GEMSS Resources website and requests are reviewed by the requestor's supervisor and Command Representative
- Cisco University, a self-paced learning tool, provides access to Cisco computer-based training programs to mature education levels for all types of Cisco devices
  - o Boot Camps (e.g. CCNA, CCNP) are available to align training towards a Cisco certification program
- Personnel may request a Cisco exam token (e.g. CCNA, CCNP) to earn Cisco certification; it's recommended to use Cisco University training tracks to prepare for the desired certification
- Instructor Led Classes operate online, in an on-prem instructor led class, or a hybrid of the two
- Online Instructor Led Training does not require all students to be at the same geographic location but all must have a quality internet connection
- Instructor Led Training has a maximum seat capacity of 16 personnel due to the limit of the Cisco lab access, but multiple classes can be requested for larger attendance levels
- Cisco Live is an annual event that provides strategic, operational, and tactical level training for current and emerging hardware and software; certification testing is available using the Certification Testing Center during Cisco Live; all travel costs are Unit funded
- All training requests are submitted to the GEMSS Program Office: [GEMSS@IronBow.com](mailto:GEMSS@IronBow.com)
- Cisco Modeling Labs provide an on-premise means to simulate a network, update configurations, and test changes before applying them to a live network

GEMSS Resources: <https://ironbow.com/gemss-usaf-space-force>

Cisco University: <https://u.cisco.com/>

Cisco Modeling Labs: <https://developer.cisco.com/modeling-labs/>

Cisco Live: <https://www.ciscolive.com/>