

# Iron Bow Cisco CLINiC Gen 2 Clinical Care Device Installation and User Guide

CLINiC-C-12X27-B02

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#### Safety & Maintenance

For your protection, please read these safety instructions completely before operating the equipment and keep this manual for future reference. The information in this summary is intended for persons who operate the equipment as well as repair or servicing personnel. Carefully observe all warnings, precautions and instructions on the apparatus, or the ones described in the operating instructions and adhere to them. Also, adhere to safety guidelines found in manuals for any peripheral equipment.

#### Care and Handling

- Water and moisture Do not operate the equipment under or near water, or in areas with high humidity.
- Cleaning Unplug the apparatus from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners, follow cleaning instructions provided
- Ventilation Do not block any of the ventilation openings of the apparatus. Install in accordance with the installation instructions.
- Grounding or Polarization use the power cord provided with this system, do not defeat the safety purpose of the grounding-type plug. A grounding type plug has two blades and a third grounding prong. The third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician.

	United States	Canada
Plug Type	Grounding type 3 Pole Plug	Grounding type 3 Pole Plug
Cord Type	SVT3 x 18 AWG	SVT3 x 18 AWG
Minimum Cord Set Rating	10A/125V	10A/125V
Safety Approval	UL/CSA	CSA

- Plug Acts as Disconnect Device The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.
- Lightning Unplug this apparatus during lightning storms or when unused for long periods of time.
- Network cables CAUTION To reduce the risk of fire, use only No. 26 AWG or larger telecommunication line cord.
- Power-Cord Protection Route the power cord so as to avoid it being walked on or pinched by items placed upon or against it, paying particular attention to the plugs, receptacles, and the point where the cord exits from the apparatus.
- Attachments Only use attachments as recommended by the manufacturer. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- Storage If you need to store the system, ensure that it is stored in a controlled environment to avoid damage:
  - $\blacktriangleright$  Non-operating temperature:  $-20^{\circ}C 60^{\circ}C$
  - Non-operating humidity (non-condensing): 10%–95%
- Repacking Do not throw away the carton and packing materials. They may be required in the event that you need to move the system to an alternate location, or return the system for maintenance.
- "WARNING Do not modify this equipment without authorization of the manufacturer."
- Servicing Do not attempt to service the apparatus yourself as opening or removing covers may expose you to dangerous voltages or other hazards, and will void the warranty. Refer all servicing to qualified servicepersonnel. If the equipment is damaged, unplug the apparatus from the outlet and refer servicing to qualified personnel:
  - > When the power cord or plug is damaged or frayed
  - > If liquid has been spilled or objects have fallen into the apparatus
  - ➢ If the apparatus has been exposed to rain or moisture
  - > If the apparatus has been subjected to excessive shock by being dropped, or the cabinet has been damaged
  - > If the apparatus fails to operate in accordance with the operating instructions.

#### **Cleaning Instructions**

#### CAUTION

- Due to the close proximity of electrical power and equipment, flammable cleaners should never be used to clean these products!
- The surface materials of the unit are primarily powder-coated aluminum and are durable and easy to maintain, however they can stain and discolor, so test any cleaners in an inconspicuous place before using.
- Do not allow any liquids to enter the unit, drip down the monitor or accumulate on any surface.
- Please refer to the respective Materials Safety Data Sheets (MSDS) for detailed descriptions for each product from its manufacturer.
- Never use steel wool, Scotch-Brite<sup>™</sup> or other abrasive materials to clean the product.
- Use extreme caution when cleaning the camera, as it is delicate and easily broken.
- Use extreme caution when cleaning a display monitor, as they are easily damaged if too much pressure is applied.

#### **General Procedure**

- 1. Verify the system is unplugged from the AC Power outlet before cleaning.
- 2. Use a soft, clean microfiber cloth or manufacturer supplied disposable cloth for all applications, particularly when cleaning lenses and monitors. Do not spray liquids directly on the surface.
- 3. Utilize appropriate cleaners for the surface being cleaned.
- 4. Allow equipment to fully dry prior to plugging into a power source.
- 5. To facilitate an effective infection control program and ensure proper performance, routinely clean, disinfect, and maintain products in accordance with approved procedures. Specifically, the hospital's Infection Control Administrator should be consulted for cleaning procedures and processes.

Suggested chemical cleaners/disinfectants/solutions for CLINiC and MedView:

- Chassis cleaning
  - Non Abrasive Soap/Detergent: Generally, water and mild non-abrasive soap/detergent or isopropyl alcohol can be used routinely on CLINiC or MedView products to maintain proper cleanliness.
  - Where infection control is required
    - A 10% or less bleach solution can be used to disinfect. Remove residue using a clean damp (water) cloth.
    - Branded chemical disinfectant products (test specific product on a sample surface before general use)
      - Metrex CaviWipes
      - Clorox Germicidal Wipes
- Display monitor LCD panel and camera body (not the lens)
  - Do not use any of the following chemicals or any solutions that contain: chlorine (bleach), acetone, peroxides, ammonia, ethyl alcohol, benzene, toluene, ethyl acid, or methyl chloride.
  - Branded, ammonia-free LCD cleaning products
    - Zeiss Pre-Moistened Lens Cleaning Wipes
    - CloroxPro Clean Screen Wipes
  - Up to 50:50 isopropyl alcohol to distilled water mixture for general cleaning, using soft microfiber cloth
  - Use 70:30 isopropyl alcohol and distilled water mixture for infection control, using soft microfiber cloth
- Camera Lens
  - o Use only branded, ammonia-free cleaning wipes specifically designed for lens cleaning
    - Zeiss Pre-Moistened Lens Cleaning Wipes

#### Notes and Caution

- Use extreme caution when cleaning the camera and monitor/display. Do not apply undue pressure to the LCD screen, or manually move the camera when it is powered. Damage caused by improper cleaning will void the Iron Bow warranty.
- Do NOT use mineral spirits, acetone, paint thinners, or abrasive cleansers, or any other flammable, harsh or toxic chemicals.
- This document provides general guidelines only. Direction for proper cleaning and infection control is the responsibility of local authority and hospital administration.
- Iron Bow is not responsible for improper cleaning or disinfection in any and all circumstances.

#### **Electrical Safety Information**

Compliance is required with respect to the voltage, frequency, and current requirements indicated on the manufacturer's label. Connection to a power source different than those specified herein will likely result in improper operation or damage to the equipment, or pose a fire hazard.

There are no user-serviceable parts inside this equipment. There are hazardous voltages generated by this equipment that constitute a safety hazard. Service should be provided by a qualified service technician only. Contact a qualified electrician or the manufacturer if there are questions about the installation prior to connecting the equipment to mains power.

#### **Operating Guidelines**

#### **Mounting Guidelines**

The system is designed for attachment to a desktop stand, cart of similar supporting structure using the rear 100mm x 100mm VESA mount on the rear of the system chassis. Care should be taken to ensure that any supporting device is designed for 100mm x 100mm VESA mounting and is capable of supporting the weight of the system and any attached peripherals/cables.

#### **Connecting Peripheral Equipment**

It is recommended that the supporting device incorporates an AC isolation transformer if the system is to be used with any external peripheral that may have direct skin contact. The optional stand available for this system incorporates a suitable isolation transformer and many mobile carts contain isolated power sources derived from internal rechargeable battery packs. It is also recommended that any external device that may have skin contact are individually certified for such use to avoid risk of injury.

Any AC powered peripheral device must be connected to a separate AC outlet suitable for use with the device as defined by the manufacturer's specification information. In addition, AC power strips or extension cables should not be used with this system.

#### **Ambient Temperature Guidelines**

- > Operating temperature: 5°C –35°C (ambient temperature)
- ➢ Operating humidity: 20%−80% (RH)
- ➢ Non-operating temperature: -20°C −60°C
- ▶ Non-operating humidity (non-condensing): 10%–90%

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## Introduction

The CLINiC from Iron Bow Healthcare Solutions is a purpose-built telehealth video and consultation device that enables the delivery of clinical healthcare at a distance.

The CLINiC includes a video codec, a high definition video camera, built-in microphone, 27" display, audio speakers and an intuitive touch-control panel. The CLINiC enables high quality video and audio calls between two or more parties. Examination devices such as electronic stethoscopes and Horus Scope systems can be connected directly to the CLINiC.

The CLINiC can be interchangeably mounted on a table top, wall, extensible arm, or on a medical cart.

This user guide covers the functionality of the CLINiC 12x model.



Figure 1. CLINIC 12x pictured with optional desk stand

You can find additional CLINiC resources and information about support and other related telehealth services at <u>www.ironbowhealthcare.com</u>.

# **System Description**

The primary components of the CLINiC 12x are shown below:

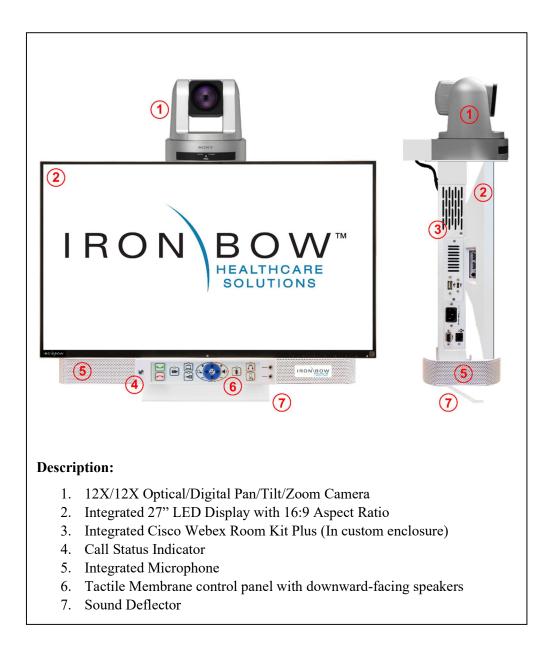


Figure 2. CLINiC 12x system components

## **System Installation**

The CLINiC should be mounted on a stable supporting structure (table top, wall, extensible arm, or medical cart) before you begin using it. Refer to *Appendix.1.* - Mounting Information for mounting holes locations and dimensions.

### Installing the Camera

Before using the system for the first time, you need to mount and connect the camera to the mounting panel located on top of the CLINiC 12x display.

#### To install the camera on the CLINiC 12x:

- 1. Remove camera assembly from packaging and place carefully on a tabletop.
  - Rear Overhang Mounting Holes Front Overhang Mounting Holes Camera Cable Cover Attachment Holes
- 2. Identify the camera mounting plate as shown below:

Figure 3. Camera Mounting Plate

- 3. Line up the four feet of the camera with the large holes in the Camera Mounting Plate
- 4. Carefully attach the camera mounting plate to the base of the camera with the three provided screws, as shown in Figure 4 below.

Figure 4. Camera Mounting Plate Assembly



5. Gently place the camera assembly on top of the support bracket, ensuring the locating holes on the base plate line up with the holes on the mounting plate.

Figure 5. Mounting Camera to Chassis



- 6. There are two sets of holes available for attaching the mounting plate to the system (see Figure 3 above). The selection of which holes allows the camera to overhang more at the front or the rear, depending upon how the system is to be installed:
  - Using the front mounting holes, the camera will overhang more at the rear of the system, which is ideal for cart, arm or table-top mounting
  - Using the rear mounting holes the camera will overhang more at the front of the system, which may be more suitable for direct wall mounting of the system.

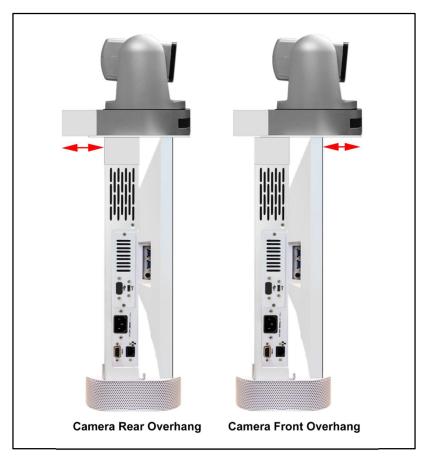


Figure 6 - Camera Relative Front and Rear Positions

7. Connect the three cables that come out at the top of the CLINiC to the corresponding connectors on the rear of the camera as shown in Figure 8

Figure 7 - Camera Connections



8. Attach the rear camera cable cover using the two screws provided.

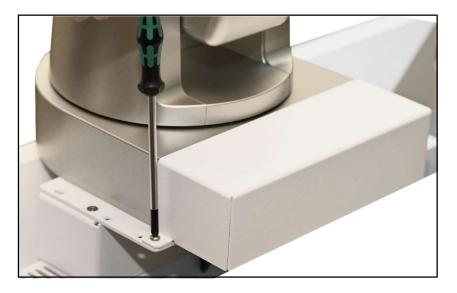


Figure 8 – Attaching Camera Rear Cover

9. Gently remove any packaging foam and tape from camera to complete system assembly.

### **Sound Deflector**

The CLINiC includes a removable sound deflector, installed underneath the control panel enclosure, as shown in the figure 9. The sound deflector improves the audio quality for CLINiC installations that are either wall-mounted or mounted on an arm, by deflecting the audio forward.



### Installing the Sound Deflector

1. Remove the three screws using a Philips #1 screwdriver, on the base section of the sound bar at the rear of the chassis, circled in red in the following figure



2. Remove the three Phillips head screws and align the deflector, pointing forward, with the three screw holes and replace screws to secure shield in place.



## Connections

The 12x CLINiC includes Multiple user ports on either side of the system chassis, plus audio ports on the front panel. Please note ports designated for engineering usage, future expansion and for optional accessories should only be used with the appropriate equipment connected. Refer to accessory user manual for connection details.

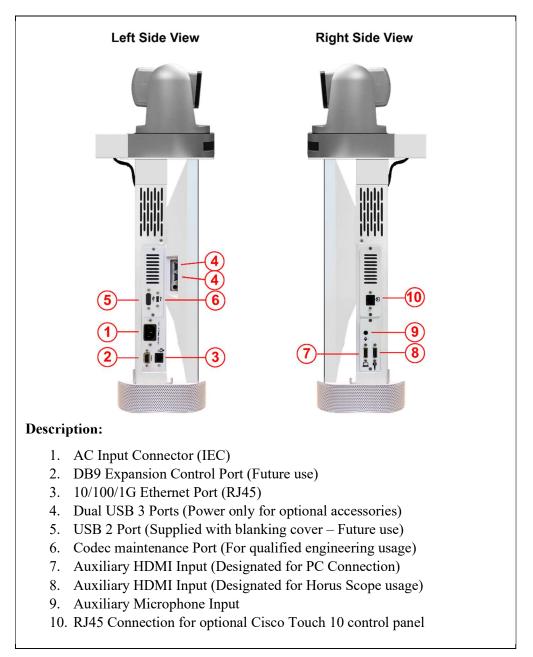


Figure 12 - CLINiC 12x Left and Right side Connectors.

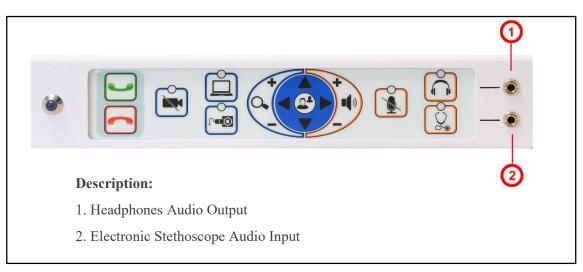


Figure 13 - CLINiC 12x Audio Ports on Integrated Control Panel

# **Getting Started**

## **Powering On and Off**

### Powering On the CLINiC

Connect the peripherals to the HDMI port(s) of the CLINiC before connecting the CLINiC to AC power.

### To power on the CLINiC:

- Connect the CLINiC to AC power. This will automatically power on the codec, camera, display and control unit of the CLINiC. A splash screen is displayed within several seconds.
- There is a codec power indicator set inside the rear chassis of the system that can be used to confirm AC connectivity and codec operation, if needed.



Figure 14 – Rear Codec Power Indicator

### Placing the CLINiC in Standby Mode

The system goes into standby mode after two hours with no activity. This value can be changed from the web interface to the codec (see section under *CLINiC Administration*).

### Waking Up the CLINiC

### To wake up the CLINiC:

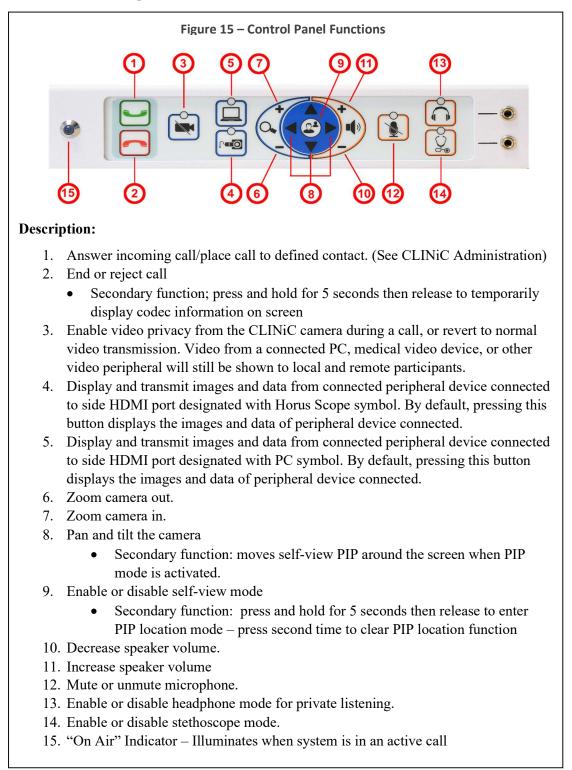
- Press any button on the integrated control panel.
- The CLINiC will automatically wake up when an Incoming call is received

### Powering Off the CLINiC

Powering off the CLINiC is typically unnecessary. Most video endpoints remain connected to the network and in stand-by mode until a call is placed or received. If you need to move the CLINiC to a different location, simply disconnect and re-connect the AC power, as needed.

## **Control Panel Functions**

The CLINiC control panel buttons and associated functions are described below:



# **Managing Calls**

This section describes how to manage calls by using the integrated control panel. For instructions on how to manage calls using the optional Cisco Touch 10 Control Panel, please refer to the *Cisco Webex Codec User Guide:* 

https://www.cisco.com/c/dam/en/us/td/docs/telepresence/endpoint/ce98/touch10-sx10-sx20-sx80mx200g2-mx300g2-mx700-mx800-room-kit-user-guide-ce98.pdf

NOTE: If you are managing the Cisco Webex Room Kit Plus Codec integrated into the CLINiC using Cisco Unified Communications Manager (CallManager) or TelePresence Management Suite (TMS), please ensure that the template used for the codec has the **Serial Port Login Required** set to **Disabled**.

## **Answering a Call**

The default behavior of the CLINiC is to answer all incoming calls automatically.

This behavior can be changed from the web interface to the codec (see *Change Conference Settings* under *CLINiC Administration*).



The **Connect** control is used to make a call and accept an incoming call. You may place a call to a pre-defined address. Before you can place a call to an address, it must be added in the codec as a favorite contact, see

under CLINiC Administration. If the system is not in auto-answer, the connect



The **Hang Up** control is used to end a call. If the system is not in auto answer mode, then the Hang Up control can be used to reject an incoming call from a remote site.

## **Managing Video Settings**

This section describes how to manage video settings by using the integrated control panel. For instructions on how to manage video settings please refer to the *Cisco Webex Codec plus Administrator Guide:* 

<u>https://www.cisco.com/c/en/us/support/collaboration-endpoints/spark-room-kit-series/products-maintenance-guides-list.html</u>

## **Enabling and Disabling Video Privacy Mode**



**Video Privacy** selection stops the image from the system main camera being transmitted to the remote site. A second selection resumes the camera transmission. Video from a connected PC, medical video device, or other video peripheral will still be shown to local and remote participants. When Video Privacy is active, the LED associated with this control will illuminate

## **System Camera Reset Function**



If the system is cart mounted, when moving from one location to another the camera can be jolted out of position such that it is not aware of where it is pointing. In this event, the camera can be reset by selecting and Holding the Video Privacy control for 5 seconds. The camera will then go through a short reset routine and resume normal pan/tilt operation.

## Main Camera Pan/Tilt and Zoom Functions



The Arrow keys control the main system camera up/down/left/right movement



The main system camera zoom in and out functions are controlled by the + and - signs

## **Enabling and Disabling Self-View Mode**



**Self -View** selection brings up a small window on the main screen showing the image being transmitted from the main system camera. A second selection removes the self-view window.

## Self-View Mode Image Location "PIP Location Mode"



Pressing and holding the **Self -View** control for 5 seconds, then releasing, activates the PIP location mode which is indicated by an on screen message: *Use the arrows to move the pip, press the 'self view' button to exit* 



The arrow keys can now be used to move the self-view PIP to the required location on the screen.



A second selection of the Self-View control will turn off the on-screen message and the PIP will stay in the selected location every time self-view is activated

## **Sharing Content from Connected Devices**



**Transmit PC** sends the image from a connected PC or HDMI device to the remote site as a second image in conjunction with the main system camera. The image will automatically be shown as a window on the main screen. To end transmission, select the control again or select the Horus Scope input, which will replace the PC image with the Horus Scope image. When the PC transmission is active, the LED associated with this control will illuminate



**Transmit Horus Scope** sends the image from a connected Horus Scope or HDMI device to the remote site as a second image in conjunction with the main system camera. The image will automatically be shown as a window on the main screen. To end transmission, select the control again or select the transmit PC input, which will replace the Horus Scope image with the PC image. When the Horus Scope transmission is active, the LED associated with this control will illuminate

# **Managing Audio Settings**

This section describes how to manage audio settings by using the integrated control panel. For instructions on how to manage audio settings, please refer to the *Cisco Webex Codec plus Administrator Guide:* 

https://www.cisco.com/c/en/us/support/collaboration-endpoints/spark-room-kit-series/products-maintenance-guides-list.html

## **Enabling and Disabling Microphone Mute Mode**



**Microphone Mute** selection stops the room audio from being transmitted to the remote site and the LED indicator illuminates. A second selection resumes the room audio transmission. This function mutes both the integrated microphone and optional auxiliary Cisco microphone, if connected, but does not affect transmission of an electronic stethoscope.

## **Adjusting Speaker and Headphone Volume**



The volume functions are controlled by the + and - signs. A volume indicator bar is displayed on the top right hand side of the screen indicating the volume level

## **Enabling and Disabling Headphone Operation**



The remote site audio is always available through both the system speakers and available for listening using connected headphones. By activation of the Headphone mode, the audio is only available through connected headphones for private listening. On activation, the associated LED illuminates above the control button.

## **Enabling and Disabling Stethoscope Mode**



Stethoscope Mode optimizes audio transmission of the stethoscope signal connected to the stethoscope audio input, while automatically muting the internal system microphone and auxiliary Cisco microphone, if connected, to minimize room audio interference. If it is required to transmit the microphone(s) as well as the stethoscope, select the microphone mute button to "un-mute" the microphones. In Stethoscope Mode, the stethoscope signal is only sent to the remote end and will not play through the speakers. On activation, the associated LED illuminates above the control button.

# **CLINiC Administration**

You can modify the default functions of the CLINiC codec by logging in as an administrator to the codec web interface and performing the desired changes.

For the complete set of instructions, please refer to the *Cisco Webex Codec plus Administrator Guide:* 

<u>https://www.cisco.com/c/en/us/support/collaboration-endpoints/spark-room-kit-series/products-maintenance-guides-list.html</u>

### Accessing the Codec Web Interface

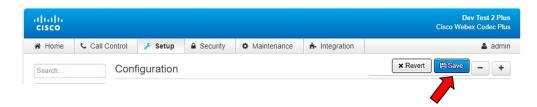
### To access the web interface:

1. In your web browser address line, enter the system IP address, for example, http://10.11.12.13.

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To display the system IP address, press and hold the Hang Up button on the CLINiC control panel for 5 seconds or more, and then release. This will display the system information on the CLINiC screen, including the system IP address.

- 2. Enter the Admin ID as the user name (default is: admin), and enter the Admin Remote Access Password, if one is set.
- 3. The Admin screen can now be used to navigate through the menus to the required location to change a setting, as outlined in the following pages.
- 4. It is important that after any changes to the configuration are made these are saved using the **SAVE** button in the top right hand corner



## **Change Standby Settings**

The default system configuration goes into standby mode after two hours with no activity. You can change this setting to disable standby mode or change the delay after which the system goes into standby.

To change standby settings, navigate to Setup>System Configuration>Standby.

To disable stand-by mode: Set Standby Control to Off. (1)

To enable stand-by mode: Set Standby Control to On and set a Standby delay time

Set Standby Delay: Input the required number of minutes between 1 and 480. 2 Save Configuration changes: Select Save 3

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H323     United     United       HtpClient     Eelay     120     (1 to 480)       HtpFeedback     StandbyAction     PrivacyPosition     •       Logging     WakeupAction     RestoreCameraPosition     •       Macros     WakeupOnMotionDetection     Off     •       NetworkServices     Signage     Audio     Off     •       Provisioning     Audio     Off     •     •       RoomAnalytics     Nde     Off     •     •       RTP     Security     0     (0 to 1440)     Ut     •       SystemUnit     Time     •     •     •       Time     UseInterface     •     •     •	H323 Used and a set of the set of t	Conference	Boo	otAction		DefaultCamer	aPosition •	
H323   HttpClient   HttpFeedback   Logging   Macros   Network   NetworkServices   Peripherals   Phonebook   Provisioning   RefreshInterval   Q   Off   Vial   Q   (0 to 1440)   Url   Vial   Standby   SystemUnit   Time   UseInterface	H323   HttpClient   HttpFeedback   Logging   Macros   Macros   Macros   Network   Network   Signage   Audio   Off   Provisioning   Provisioning   Proximity   RefreshInterval   0   (0 to 1440)   Url   Url   Standby   Signage   Audio   Off   Volta   (0 to 1440)   Url   Url   Standby   SystemUnit   Time   UserInterface   UserManagement	FacilityService	Cor	ntrol				
HttpClient   HttpFeedback   Logging   Macros   Macros   Macros   Network   Network   NetworkServices   Peripherals   Phonebook   Provisioning   RefreshInterval   0   (0 to 1440)   Url   Url   Standby   SystemUnit   Time   UserInterface	HttpClient   HttpFeedback   Logging   Macros   Macros   Macros   Network   Network   Network   Peripherals   Phonebook   Provisioning   Provisioning   Node   Off   Provisioning   RefreshInterval   Uit   O <t< td=""><td>H323</td><td></td><td></td><td>0</td><td></td><td></td><td></td></t<>	H323			0			
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Peripherals       Audio       Off         Phonebook       Mode       Off         Provisioning       Mode       Off         Provinity       RefreshInterval       0       (0 to 1440)         RoomAnalytics       Url       (0 to 2000 characters)         RoomReset       0       (0 to 2000 characters)         Security       SerialPort       (0 to 2000 characters)         Standby       SystemUnit       Time         UserInterface       Uterterface       Uterterface	Peripherals     Audio     Off       Phonebook     Mode     Off       Provisioning     Mode     Off       Proximity     RefreshInterval     0       RoomAnalytics     Url     (0 to 1440)       RoomReset     0     (0 to 2000 characters)       Strandby     SystemUnit     Inne       UserInterface     UserInterface     Inne	NetworkServices	Sign	2200				
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Proximing   Proximing   RefreshInterval   0   (0 to 1440)   RoomAnalytics   RtP   Security   SerialPort   SiP   Standby   SystemUnit   Time   UserInterface	Proximity   Proximity   RefreshInterval   0   (0 to 1440)   With the set   RTP   Security   SerialPort   SIP   Standby   SystemUnit   Time   UserInterface   UserManagement	Phonebook	Aud	dio		Off	•	·]
RoomAnalytics   RoomReset   RTP   Security   SerialPort   SIP   Standby   SystemUnit   Time   UserInterface	RoomAnalytics   RoomReset   RTP   Security   SerialPort   SIP   Standby   SystemUnit   Time   UserInterface   UserManagement	Provisioning	Mo	de		Off	•	•]
RoomReset     (0 to 2000 characters)       RTP       Security       SerialPort       SIP       Standby       SystemUnit       Time       UserInterface	RoomReset     (0 to 2000 characters)       RTP       Security       SerialPort       SIP       Standby       SystemUnit       Time       UserInterface       UserManagement	Proximity	Ref	freshInterval		0		(0 to 1440)
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Security SerialPort SIP Standby SystemUnit Time UserInterface	Security SerialPort SIP Standby SystemUnit Time UserInterface UserManagement	RoomReset	UII					(0 to 2000 characters)
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SIP Standby SystemUnit Time UserInterface	SIP Standby SystemUnit Time UserInterface UserManagement	Security						
Standby       SystemUnit       Time       UserInterface	Standby       SystemUnit       Time       UserInterface       UserManagement	SerialPort						
SystemUnit Time UserInterface	SystemUnit Time UserInterface UserManagement	SIP						
Time UserInterface	Time UserInterface UserManagement	Standby						
UserInterface	UserInterface UserManagement	SystemUnit						
	UserManagement	Time						
UserManagement		UserInterface						
	Video	UserManagement						

## **Change Conference Settings**

The default setting is set for the CLINiC to auto answer incoming calls. This can be changed to manual answering using the connect button on the system control panel



1)

To change conference call settings, navigate to Setup>Configuration>Conference.

To Disable Auto Answering of Incoming Calls: Set AutoAnswer Mode to Off.

To Enable Auto Answering of Incoming Calls: Set AutoAnswer Mode to On.

Save Configuration changes: Select Save (2)

Home 📞 Call C	Control 🤌 Setup 🔒 Security	Maintenance	+ Integration	🛔 adm
Search	Configuration			× Revert Save - +
Audio	Conference			
CallHistory	Conterence			
Cameras				(2) -
Conference	ActiveControl Mode	Auto	*	
FacilityService	CallProtocollPStack	Dual		
H323	DeNetDisturk DefaultTime			
HttpClient	DoNotDisturb DefaultTimeout	60		(1 to 1440)
HttpFeedback	Encryption Mode	BestEffort	۲	
Logging	FarendMessage Mode	FarendMessage Mode Off •		
Macros				
Network	IncomingMultisiteCall Mode Allow v			
NetworkServices	MaxReceiveCallRate 1536		(64 to 6000)	
Peripherals	MaxTotalReceiveCallRate	6000		(64 to 6000)
Phonebook	MaxTotalTransmitCallRate	6000		(64 to 6000)
Provisioning				
Proximity	MaxTransmitCallRate	1536		(64 to 6000)
RoomAnalytics	MicUnmuteOnDisconnect Mode	MicUnmuteOnDisconnect Mode On		
RoomReset	Multipoint Mode Auto		•	
RTP				
Security	MultiStream Mode	MultiStream Mode Off •		
SerialPort	VideoBandwidth Mode	Dynamic <b>v</b>		
SIP				
Standby	AutoAnswer			
SystemUnit	Delay	8		(0 to 50)
Time	Mode	On	•	
UserInterface				

### System Auto-Dial

A single contact can be auto-dialed from the CLINiC using the connect key



To add an auto-dial contact, navigate to Setup>Configuration>Facility/Service.

Locate Service 5 and select Call Type: Video 1 + 2Input a identifying User name and associated URL 3 + 4

Select Type: Other 5 Select: Save 6

CallHistory	Configuration		X Revert Save - +
Cameras	Service 1		-
Conference	CallType	Video 🔻	
FacilityService 🕼	Name	Live Support	(0 to 1024 characters) 6
H323	Number		(0 to 1024 characters)
HttpClient	Number		(0 to 1024 characters)
HttpFeedback	Туре	Helpdesk	
Logging			
Macros	Service 2		-
Network	CallType	Video 🔻	
NetworkServices	Name		(0 to 1024 characters)
Peripherals			
Phonebook	Number		(0 to 1024 characters)
Provisioning	Туре	Helpdesk	]
Proximity			
RoomAnalytics	Service 3		-
RoomReset	CallType	Video 🔻	]
RTP	Name		(0 to 1024 characters)
Security			
SerialPort	Number		(0 to 1024 characters)
SIP	Туре	Helpdesk	
Standby			
SystemUnit	Service 4		-
Time	CallType	Video 🔻	]
UserInterface	Name		(0 to 1024 characters)
UserManagement			
Video	Number		(0 to 1024 characters)
WebEngine	Туре	Helpdesk •	
(1)	Service 5		-
	CallType	Video 🔻	<u> </u>
	Name 3	Test 1	Undo (0 to 1024 characters)
	Number 4	devtest1@vtc.ironbow.com	(0 to 1024 characters)
	Туре	Other •	5

## **Adjusting Audio Level**

You can adjust the level of each audio input transmitted from the codec to optimize the audio experience at the remote end.

**To adjust individual audio level inputs, navigate to:** Setup>Configuration>Audio (Suggested changes and adjustments screen shot is shown on following page)

Microphone 1: Integrated System Microphone (Default value:18) Adjust as required 1 Set Mode to: ON 2 Set Dereverberation to: OFF 3 Mode to: ON 4 Noise Reduction to: ON 5

Microphone 2: Electronic Stethoscope Input (Default value:18) Adjust as required 1 Set Mode to: OFF 2 Set Dereverberation to: OFF 3 Mode to: OFF 4 Noise Reduction to: OFF 5

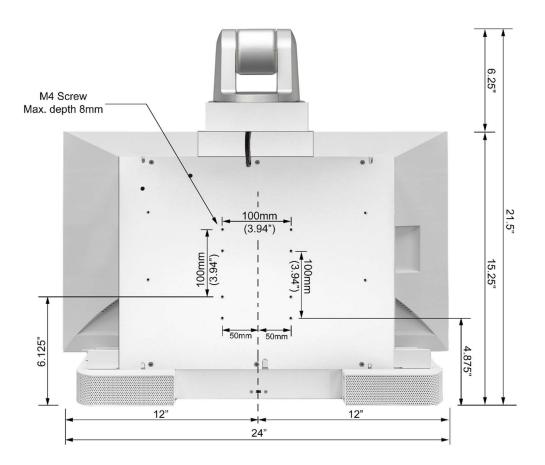
Microphone 3: Auxiliary Microphone Input (Default value: 18) Adjust as required 1 Set Mode to: ON 2 Set Dereverberation to: OFF 3 Mode to: ON 4 Noise Reduction to: ON 5

Following changes to any levels or settings, Select: SAVE 6

diulu cisco			Dev Test 2 Plu Cisco Webex Codec Plu
🕯 Home 📞 Call	Control 💉 Setup 🔒 Security	Maintenance	tion 🎍 admi
Peripherals	Configuration		× Revert Save - +
Phonebook	Level	0	(-24 to 0)
Provisioning		0	
Proximity	Mode	On	• (6)
RoomAnalytics	VideoAssociation MuteOnInactiveVi	ideo On	T
RoomReset	Microphone 1		
RTP	Level (1)	18	(0 to 24)
Security	$\cup$		
SerialPort	Mode	On	
SIP	EchoControl		
Standby	Dereverberation	Off	(3)
SystemUnit	Mode	On	
Time	Note - Deduction		$\dashv$
UserInterface	NoiseReduction	On	(5)
UserManagement	Microphone 2		
Video	Level (1)	18	(0 to 24)
WebEngine	Mode	Off	7-2
	EchoControl		
	Dereverberation	Off	
	Mode		
	wode	Off	
	NoiseReduction	Off	(5)
	Microphone 3		
	Level 1	18	(0 to 24)
	Mode	On	·2
	EchoControl		
	Dereverberation	Off	· <u>    3</u>
	Mode	On	·]
	NoiseReduction	On	

# **Appendix.1. - Mounting Information**

The following figure is not to scale and provided for dimensional information only.





# **Appendix.2. – Tethered Remote Volume Control**

For specific applications, the CLINiC can be wall mounted at high level making it difficult to reach the Tactile Membrane control panel. Generally, in these circumstances, the system is set to auto-answer and the camera is controlled from the remote location. The only local room user controls that are required are Volume adjustments for which an optional Tethered Remote Control is available.

The Tethered Remote Volume control has a volume up and down button, which when pressed, raises or lowers the volume until the button is released. A volume indicator bar is displayed on the top right hand side of the screen showing the volume level when either of the + or - keys are being pressed.



Figure 17 – Tethered Remote Volume Control

## **Camera Reset Function**

In locations where the CLINiC system is mounted at high level when the system is being cleaned, it is possible that the camera can be jolted out of position such that it is not aware of where it is pointing. In this event, the camera can be reset by selecting and Holding both the Volume + and Volume – buttons simultaneously for 5 seconds. The camera will then go through a short reset routine and resume normal pan/tilt operation.

## **Connecting Tethered Volume Remote to CLINiC System**



The Tethered Remote is connected to a USB port on the left hand side of the CLINiC. Prior to connection, it is necessary to simply pull out the cover plate that is fitted over the USB port.

As the Volume control is tethered and uses a Tactile Membrane panel, it does not require batteries, is not easily lost or misplaced and can easily be cleaned.

CLINiC Left Side View

Figure 18 – Connecting the Tethered Remote Volume Control

# **Specifications**

Videoconferencing	
Codec	Cisco Webex Room Kit Plus codec
Camera	Sony SRG-120DU camera 12x optical/12x digital zoom
Display	
Туре	27" IPS LED
Native Resolution	2560 x 1440
Viewing Angle	178°
Response Time	5 ms
Control	
Tactile Control Panel	<ul> <li>AutoDial/Connect</li> <li>Disconnect</li> <li>Camera Pan/Tilt/Zoom</li> <li>Self-View (Secondar Function: Display Layout</li> <li>Camera Mute (with LED indicator)</li> <li>Microphone Mute (with LED indicator)</li> <li>PC Source Selection (with LED indicator)</li> <li>Horus Scope Source Selection (with LED indicator)</li> <li>Volume Up/Down</li> <li>Stethoscope Mode (with LED indicator)</li> <li>Headphone Mode (with LED indicator)</li> <li>"On-Air" LED Indicator</li> </ul>
Remote Control Port	RJ45 for optional Cisco Touch 10 Control panel
Auxiliary Ports	<ul> <li>DB9 expansion control port (for future use)</li> <li>Dual USB 3 Ports on display for powering optional accessories</li> <li>System USB 3 Port (Supplied with blanking cover – Future use)</li> <li>Codec maintenance Port (For qualified engineering usage)</li> </ul>
Network	
	<ul> <li>1 x 10/100/1G Ethernet</li> <li>Wi-Fi capable (Requires optional Cisco Touch 10 controller to configure)</li> </ul>
Video Input/Output	
Input	Sony SRG-120DH camera 12x optical/12x digital zoom
	1 x HDMI designated for PC Input
	1 x HDMI designated for Horus Scope Input
Output	1 x HDMI (dedicated to display)
L	

Audio Input/Output	
Input	Integrated microphone
	1 x 3.5mm 3 pole, front mounted, for electronic stethoscope
	1 x 3.5mm 4 pole includes phantom power for Auxiliary Cisco Microphone
Output	Integrated stereo speakers; 2 x 5 Watts
	1 x 3.5mm (for headphone)
Dimensions	
	<ul> <li>• 24" Wide</li> <li>• 21" High (Includes camera. Detachable speaker deflector adds 1.25")</li> <li>• 5.5" Deep (Chassis only) 8" Deep with 12x Camera Installed</li> </ul>
Weight	
	28.7 lbs.
Mounting	
	Compatible with 100mm x 100mm VESA mounts (refer to the Appendix for mounting hole location and required hardware)
Electrical	
	100-120V~ 60Hz, 1.7A
	Integrated auto sensing power supply 1 x IEC type inlet



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