

# End of Life (“EOL”) Announcement

**Product Name: CLINiC-PSX30 (aka eCLINiC)**

Iron Bow announces the end-of-sale and end-of-support dates for the CLINiC-PSX30 with the Poly Studio X30 conference all-in-one video unit. Customers with active service contracts will continue to receive support from the Iron Bow Client Support Center (CSC) as shown in Table 1 of this EOL announcement.

- Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s).
- Table 2 lists the product part numbers affected by this announcement.
- Table 3 identifies replacement products.

**Table 1. End-of-Life Milestones and Dates**

<b>Milestone</b>	<b>Definition</b>	<b>Date</b>
End of Sale Date	Last Sell date of affected items	April 30, 2025
End of Service Contract Renewal Date	The last date to renew a service contract for the product.	April 30, 2029
End of Active Support	After this date, all support services for the product are considered end of life, and no commitments are made to provide for phone support, repair service or replacement parts.	April 30, 2030

### Notes on End-of-Life Support

- Customers must maintain continuous service contract coverage to retain full support on a product.
- Repair services are subject to component and service availability. Iron Bow will make efforts to ensure that components are available for repair and service of sold products for the duration of the expected service lifetime.
- Customers without a support contract can, at Iron Bow’s discretion, contract for repair parts or service on a time and material basis, subject to availability.
- Extended warranties and RTF repairs may be obtained after the End of Support date at the discretion of Iron Bow.
- Warranty support applies to the mechanical maintenance of hardware, and does not imply applicability or compatibility with any operating systems, firmware or application software.

Table 2. Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Additional Information
CLINiC-PSX30-5X22-A01 MONITOR-PSX30-5X22-A01	eCLINiC Telehealth System; 5x camera, quad microphone noise cancelling array, 22" touch screen monitor	Cart is a separate item and is not end of life

Table 3. Replacement Part Number(s) released as part of this announcement

Replacement Product Part Number	Replacement Product Description	Additional Information
CLINiC-P2G-12X24T	CLINiC Telehealth System – Poly G62 codec with 12x camera and 24" touch monitor	Available Q4 2025
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For any questions related to this announcement, please contact Iron Bow Healthcare Solutions at 800-338-8866.